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Bib Data Sheet

SERIAL NUMBER 09/932,033	FILING DATE 08/17/2001 RULE	CLASS 709	GROUP ART UNIT 2154	ATTORNEY DOCKET NO. P5063
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APPLICANTS

Yevgeniy Petrovykh, Walnut Creek, CA;

**** CONTINUING DATA *******

THIS APPLICATION IS A CIP OF 09/766,271 01/18/2001
 WHICH IS A CIP OF 09/710,042 11/08/2000

**** FOREIGN APPLICATIONS *********IF REQUIRED, FOREIGN FILING LICENSE GRANTED**

** 09/12/2001

Foreign Priority claimed	<input type="checkbox"/> yes <input type="checkbox"/> no	STATE OR COUNTRY CA	SHEETS DRAWING 11	TOTAL CLAIMS 42	INDEPENDENT CLAIMS 3
35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance				
Verified and Acknowledged	Examiner's Signature _____ Initials _____				

ADDRESS

24739

TITLE

Method and apparatus for intelligent routing of instant messaging presence protocol (IMPP) events among a group of customer service representatives

FILING FEE RECEIVED 1106	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
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